

**PROPOSAL NO. P1775.23  
ADDENDUM NO. II  
CITY OF HAGERSTOWN  
HAGERSTOWN, MARYLAND  
Customer Relationship Management (CRM) System and Grants Management System**

**Date: Wednesday, March 8, 2023**

**Bids Due: Thursday, March 16, 2023 at 2:00 PM**

To Bidders:

This Addendum is hereby made a part of the Contract Documents on which all bids will be based and is issued to clarify the original documents.

Please acknowledge receipt of this Addendum at the appropriate space on the bid form by inserting its number and date. This Addendum consists of one (1) page. This Addendum forms a part of the contract Documents as it supplements and/or modifies as follows:

**ADDENDUM II – QUESTIONS AND ANSWERS**

**Proposal No. P1775.23 Customer Relationship Management (CRM) System and Grants Management System**

The attention to bidders submitting proposals for the above project is called to the following addendum that contains responses to all questions submitted by the prospective bidders. The items set forth herein, whether of omission, addition, substitution or clarifications are all to be included in and form part of the proposal submitted. This addendum shall take precedence or provide clarification.

All questions are sorted numerically as received from bidders and the response provided follows directly after each question submitted.

The above referenced Addendum follows.

**QUESTIONS AND ANSWERS:**

**Q1. H. Security - will Single Sign On suffice? That is what we will provide for security.**

**A1. We do not support single sign-on here at the City due to application and date security concerns**

Tyler French, Procurement Administrator  
City of Hagerstown